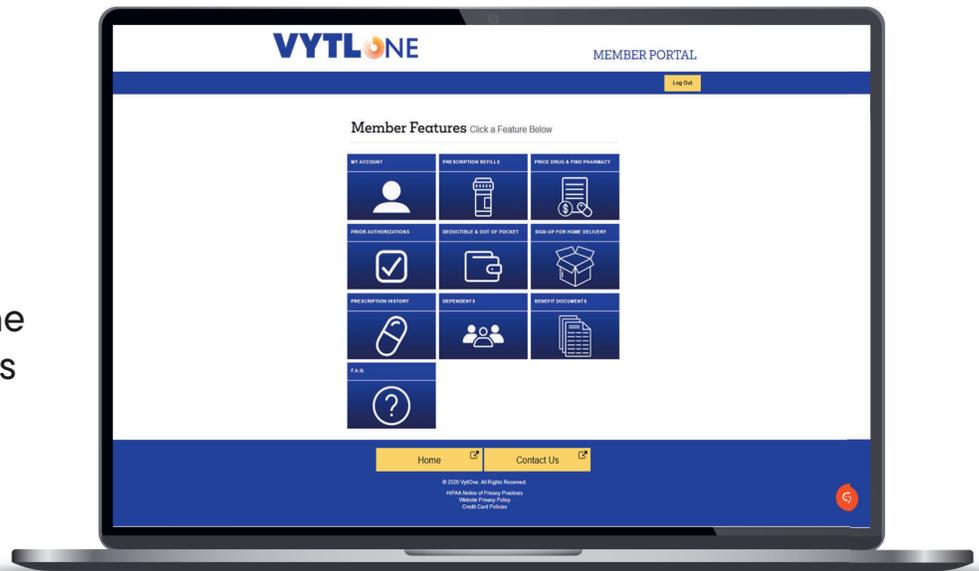


Member Portal



Your Mission is Our Mission.

The VytlOne Member Portal connects you to your benefits and empowers you to make the best purchasing decisions for you and your family.



Create Account

Personal Information

First Name

Last Name

State of Residence
Pick a state

E-mail Address

Confirm E-mail Address

Security Information

Password

Please enter your desired password. Must be at least 8 characters long and include 3 of the following requirements:

- ✗ One lowercase letter
- ✗ One uppercase letter
- ✗ One number
- ✗ One special character(#, \$, %, &, +)

Confirm Password

Security Question
Choose a security question

HOW DO I REGISTER MY ACCOUNT?

1. Go to www.CityofSavannahHealthPlan.com.
2. On the first page, enter your general information (First Name, Last Name, State of Residence, Email, Security Questions & Answers, and Terms & Conditions Acknowledgment).
3. On the second page, enter the information on your member ID card to link your prescription benefit information to your account (First Name, RX Group #, Member ID, and DOB).
4. Click 'Link to Patient'.
5. You are ready to manage your benefits.



WHAT CAN I DO ON THE MEMBER PORTAL?

MY ACCOUNT



MY ACCOUNT

Change your password, manage your notification settings, contact a Member Advocate, and manage your home delivery information.

PRESCRIPTION REFILLS



PRESCRIPTION REFILLS

Manage your home delivery prescriptions, including refilling a prescription for yourself or a dependent.

PRICE DRUG & FIND PHARMACY



PRICE DRUG & FIND PHARMACY

Search for your medication, view estimated cost, or find pharmacies.

PRIOR AUTHORIZATIONS



PRIOR AUTHORIZATIONS

Check the status of any prior authorization.

DEDUCTIBLE & OUT OF POCKET



DEDUCTIBLE & OUT OF POCKET

View your deductible and maximum out-of-pocket totals and limits.

SIGN-UP FOR HOME DELIVERY



HOME DELIVERY

Sign up for home delivery services for your maintenance medications.

PRESCRIPTION HISTORY



PRESCRIPTION HISTORY

View and print prescription activity.

DEPENDENTS



DEPENDENTS

Add and manage your dependents.

BENEFIT DOCUMENTS



BENEFIT DOCUMENTS

View your plan information such as formulary and more.

F.A.Q.



F.A.Q.

Find answers to commonly asked member portal and home delivery questions.

