

See a doctor now, wherever you are.

Access to a licensed professional at your fingertips

It's fast and easy

- Connect virtually with a physician in minutes¹
- Video visits held online or through the mobile app
- Pay only your office visit/PCP-level cost share
- Referrals are not required
- Paperless prescriptions are sent directly to your pharmacy²

Medical Urgent Care Visits

Doctors can diagnose, treat and write prescriptions for many conditions, including:

- Coughs/colds/flu
- Sore/strep throat
- Pediatric issues
- Sinus and allergies
- Nausea/diarrhea
- Rashes and skin issues
- Women's health
- Sports injuries

Behavioral Health Visits³

Psychologists support you using talk therapy, while psychiatrists will also look for biological imbalances and can prescribe medicine as part of a treatment plan.⁴

¹ Availability more limited during overnight hours.

² Doctor On Demand physicians do not prescribe Schedule I-IV DEA controlled substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate.

³ Doctor On Demand is not meant for crisis or emergency mental health situations. If you are experiencing a crisis or emergency, call 911 or go to your nearest emergency room. Psychology visits are typically available within 48 hours to one week and psychiatry visits are typically available within 2-3 weeks.

⁴ Doctor on Demand psychiatrists can prescribe medications when necessary for treatment; however, Doctor On Demand does not prescribe any controlled substances. In these cases, alternatives with less potential for abuse and dependence may be offered.

dr+ on demand



How it works

1. Download the app on your mobile device or access doctorondemand.com/health-plans-inc
2. Create your account and enter insurance (choose Health Plans, Inc.) and pre-consult information.
3. Complete a questionnaire of current symptoms and medical history.
4. Pay cost-share via app or website.
5. Consult with a Doctor On Demand board certified provider.
6. Receive email follow up after the visit to share with your PCP, or request that it be sent directly to your PCP.

The details of your consultation will not be forwarded to your PCP without your consent.



or web video visits at doctorondemand.com/health-plans-inc

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savannahga.gov



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HEALTH



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Have questions about Doctor On Demand? Contact Member Support at 800-997-6196 or support@doctorondemand.com.

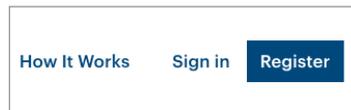
For questions about your plan benefits or eligibility, MyQHealth is here to help. Contact the care coordinators at 866-360-7926 or online at cityofsavannahhealthplan.com.

hpi.

How To Register



- 1 Go to doctorondemand.com/health-plans-inc (or download the Doctor On Demand app), and click the **Register** button.



Scan code to download the Doctor On Demand app

- 2 Enter your email address and date of birth, then create a password to begin setting up your profile.

Take a new approach to your health
Join over 1 million people who are already using Doctor On Demand and start feeling better today.

EMAIL: example@gmail.com
DATE OF BIRTH: mm/dd/yyyy
PASSWORD: *****

I agree to Doctor On Demand's [Terms of Use, Informed Consent & Privacy Policy](#)

Create Account Already a member? Sign in

- 3 Enter your name, phone number/type, and gender, then click **Continue**.

Basic Info Health Insurance Coverage

Set Up Your Profile
Let's get started with some basic information

First Name: _____
Middle Name (optional): _____
Last Name: _____
Phone Number: (____) ____-____ Gender: _____
Male Female Other

By providing your mobile number, you give us permission to contact you via text. [View Terms](#)

Continue

- 4 Type **"Health Plans, Inc."** to find and select your insurance in the drop down menu, then click **Continue**.

Basic Info Health Insurance Coverage

We take health insurance
Search for your insurance provider to see if you're covered.

Search: [Health Plans, Inc.]
Health Plans, Inc.

Continue

Skip Insurance >
You can see a doctor without insurance.

- 5 Enter your HPI member ID number, then click **Submit**.

hpi

To determine your coverage and cost, please enter the information below.

Note: These fields are case sensitive.

Member ID: _____

Submit

[Skip For Now >](#)

- 6 The screen will confirm that your insurance has been accepted and display your copayments (if applicable).

Insurance accepted
Your health insurance plan covers Doctor On Demand.

YOUR COST

| | |
|--|------|
| Medical Doctor | FREE |
| Psychologist | FREE |
| Psychiatrist (45 min initial visit) | FREE |

Ok, Great!



For assistance with website/app, billing, or other issues, contact Doctor On Demand Member Support at 800-997-6196 or support@doctorondemand.com.

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