

How to Pay Your City of Savannah Utility Bill Online

1. On the welcome page at www.savannahga.gov/utilitypay, review the information presented and click the **Accept and Continue** button to proceed. Please note you will need the **Account Number** and **Barcode** from the payment coupon of your bill to complete an online payment.



132 E. Broughton St. | P.O. Box 1968 | Savannah, GA 31402 Phone: (912) 651-6451 | Fax: (912) 651-6957

Welcome to the City of Savannah Online Utility Information and Payment Site

To pay your City of Savannah utility bill online, you will need the **Account Number** and **Barcode**.

PAYMENT COUPON - PLEASE RETURN THIS PORTION WITH YOUR PAYMENT AND MAKE CHECK PAYABLE TO CITY OF SAVANNAH.

| ACCOUNT INFORMATION | |
|------------------------|---------------------|
| ACCOUNT NUMBER | 555555 |
| BARCODE | 0000007777 |
| ACCOUNT NAME | JANE DOE |
| SERVICE ADDRESS | 123 Main Street |
| SERVICE PERIOD | 02/23/18 - 04/25/18 |
| BILLING DATE | 05/03/18 |
| Total Amount Due | \$116.18 |
| Free Planting Donation | |
| Amount Enclosed | |

| | |
|------------------------------|------------|
| Past Due Amount | \$0.00 |
| Due Date for Current Charges | 05/25/2018 |
| Current Charges | \$116.18 |
| Total Amount Due | \$116.18 |



JANE DOE
123 Main Street
Savannah, GA 31405

Please note: To pay your City of Savannah utility bill online, you'll need your **Account Number** and **Barcode** from the payment coupon of your bill.

You can pay online by **eCheck** or **Credit/Debit Cards**. To pay using **Credit/Debit Cards**, the payment amount must be under \$300. There is a **\$3.50 transaction fee** to use your **Credit/Debit Cards**. To pay using **eCHECKS**, the payment amount must be under \$1,000. You will need your checking or savings routing number and account number including all zeros. **There is no fee to pay by eCHECK**

An email address is required for all online payments, and the minimum payment amount is \$10.

By using this site the operator acknowledges the terms outlined in the [Disclaimer](#).

Accept & Continue



Instant SSL Certificate Secured
[SSL Certificate Provider](#)

2. On the Search Account page, enter your Account Number and Barcode, which are located on the payment coupon of your bill. Then click To Continue at the bottom of the screen.



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Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards): \$1,000 (eCheck)

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[Search Account](#)
[Account Balance](#)
[Set Payment](#)
[Select Payor](#)
[Payment Type](#)
[Payment Information](#)
[Confirm Payment](#)
[Complete Payment](#)

[Previous Step](#) [To Continue](#)

Previous Search Results

Please make a selection

[Search](#)

Account Number

BarCode

[Search](#)

| Account No | City Account No |
|--|-----------------|
| <input checked="" type="checkbox"/> 073037 | 157206906 |

[Previous Step](#) [To Continue](#)

eChecks & Credit/Debit Cards accepted | Fee - eChecks: FREE; Credit/Debit Cards: \$3.50 per transaction
 Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)
 An email address is required for all payments

PAYMENT COUPON - PLEASE RETURN THIS PORTION WITH YOUR PAYMENT AND MAKE CHECK PAYABLE TO CITY OF SAVANNAH.

ACCOUNT INFORMATION

ACCOUNT NUMBER 555555
 BARCODE 0000007777

ACCOUNT NAME JANE DOE
 SERVICE ADDRESS 123 Main Street
 SERVICE PERIOD 02/23/18 - 04/25/18
 BILLING DATE 05/03/18

Past Due Amount \$0.00
 Due Date for Current Charges 05/25/2018
 Current Charges \$116.18
 Total Amount Due \$116.18

Total Amount Due \$116.18

| | |
|------------------------|--|
| Tree Planting Donation | |
| Amount Enclosed | |



JANE DOE
 123 Main Street
 Savannah, GA 31405

Please note: To pay your City of Savannah utility bill online, you'll need your Account Number and Barcode from the payment coupon of your bill.

3. The next screen will display your **Account Balance**. Select the bill you want to pay from this screen and click **Next Step**. You can adjust the amount you're paying on the next screen.



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Step 1: Select the amounts you are paying.

[Next Step](#)

| Description | Details | | |
|----------------------------------|---------------|---------|---|
| | Type | Amount | Select |
| Utility Billing Account 555555 | | \$77.53 | <input checked="" type="checkbox"/> |
| Service Address: 123 Main Street | Total Amount: | | \$77.53 |
| | | | Select All Unselect All |

[Next Step](#)

eChecks & Credit/Debit Cards accepted | Fee - eChecks: **FREE**; Credit/Debit Cards: **\$3.50** per transaction
Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)
 An email address is required for all payments

4. On the Set Payment screen, you can adjust the amount you'd like to pay. The maximum payment by Debit/Credit Card is \$300; the maximum payment by eCHECK is \$1,000. The minimum payment for eCHECKs or Debit/Credit Cards is \$10. When you have entered the amount, click Next Step.



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Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)

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[Search Account](#)
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Step 2: Accept the default or enter the amount you want to pay.

[Previous Step](#)
[Next Step](#)

| Description | Details | | Amount To Pay |
|----------------------------------|----------------------|----------------|--------------------------------------|
| | Type | Amount | |
| Utility Billing Account 555555 | | \$77.53 | <input type="text" value="\$77.53"/> |
| Service Address: 123 Main Street | Total Amount: | \$77.53 | |

[Previous Step](#)
[Next Step](#)

eChecks & Credit/Debit Cards accepted | Fee - eChecks: FREE; Credit/Debit Cards: \$3.50 per transaction
 Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)
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5. On the Select Payor screen, input your information. You must have a valid email address to pay online. Click Next Step to continue.



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Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)

Pay Utility Bill Here Instructions Help2 **Français**

[Search Account](#) [Account Balance](#) [Set Payment](#) **[Select Payor](#)** [Payment Type](#) [Payment Information](#) [Confirm Payment](#) [Complete Payment](#)

Step 3: Please fill in all fields.
Fields with * are required.

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Payor

First Name*

Middle Name

Last Name*

or company name

House Number*

Street*

Address Line 2

City*

State / Province*

Zip Code / Postal Code*

E-mail*

[Previous Step](#) [Next Step](#)

eChecks & Credit/Debit Cards accepted | Fee - eChecks: FREE; Credit/Debit Cards: \$3.50 per transaction
Minimum payment \$10 | Maximum payment \$300 (Credit/Debit Cards); \$1,000 (eCheck)
An email address is required for all payments

6. On the next screen, your Barcode and email address will be automatically populated. Verify that this information is correct and click **Continue**.

One Time Payment

Account Information

Enter Account Information

Payment Type

Utility Bill

Barcode

Email

Re-Enter email

Continue

Where is my Account Number ?

Barcode
200011-10005

Date
08/21/2013

Service Address
123 First New York

Bill Number
12345678

12345 67890
PAYMENTUS CORPORATION
CHARLOTTE, NC 28203
PO BOX 000000

BILLER NAME
PG BOX 00000
CHARLOTTE, NC 28200-0000

THE DUE DATE ON THIS BILL DOES NOT EXTEND THE DUE DATE OF ANY PREVIOUS BALANCE

BILLING QUESTIONS: (800) 800-0000

| Present Billing Day | Meter # Meter Size | Service Days | Proc. Read | Proc. Read | Usage | Type |
|---------------------|--------------------|--------------|------------|------------|-------|----------|
| 12/01/12 | 1234567 1/2in | Water 15 | 54321 | 53210 | 1111 | Estimate |

| | | | |
|------------------|-------|---|-------|
| Billing Details | 00.00 | Recycling - Multi-Family Recycling | 5.00 |
| Previous Balance | 00.00 | State Refuse Tax - State Refuse Tax | 0.47 |
| Past Due Balance | 00.00 | City Refuse Tax - City Refuse and Recycling Tax | 0.61 |
| | | Water - 5/8" x 3/4" Commercial | 12.77 |
| | | Storm - Commercial Storm Drain Underlaid | 5.00 |

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7. Verify that your information is correct and enter a phone number in the Enter Payment Information section. Under **Payment Method**, choose the type of payment you'll be making by clicking the radio button next to the payment type. You can pay by Debit or Credit card, which will incur a convenience fee, or you can pay by eCHECK which has no additional fees. Once you've selected your Payment Method, click **Continue**.

SAVANNAH Revenue Department  One Time Payment Payment Information

 Enter Payment Information

First Name Middle Name

Last Name Daytime Phone Number

ZIP Code

Due Date May 14, 2018

Pay this Amount \$

Payment Method

   Credit Card

Card Number CVV

Expiration Date

Card Holder Name

  Debit Card

 eCheck / Bank Account

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8. On the **Confirm Payment** page, you will see the total amount you've selected to pay plus any additional fees if paying by Credit or Debit card. Confirm the **Total Amount** is correct and check the box to confirm you agree to the **Terms & Conditions**. Then click the **Pay** button to submit your payment.

SAVANNAH Revenue Department  One Time Payment Confirm Payment

 Confirm Payment

Payment Method VISA *****1234

| | | | | |
|---------------------------|---|-----------------------|---|-------------------------|
| Payment Amount \$77.53 | + | Service Fee \$3.50 | = | Total Amount \$81.03 |
|---------------------------|---|-----------------------|---|-------------------------|

[Click to read the Terms and Conditions](#)

I agree to the Terms and Conditions.

By clicking the **PAY** button, you agree to the service fee charged by Paymentus to be added to this payment.
Click the **PAY** button to complete your payment.

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9. The final screen displays your **Payment Receipt**. You can print this screen for your records. You will also receive an email confirmation of your payment. Your payment is now complete!

SAVANNAH Revenue Department One Time Payment Payment Receipt

 **Payment Receipt**

Your payment has been accepted

| | |
|----------------------|---------------------------|
| Confirmation # | 307841000 |
| Payment Type | Utility Bill |
| Barcode | 0000007777 |
| Status | ACCEPTED |
| Payment Date | May 16, 2018 – 9:32:15 AM |
| Payment Method | Visa *****1234 |
| Payment Amount | \$77.53 |
| Service Fee | \$3.50 |
| Total Amount Charged | \$81.03 |

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