2019 Tentative Customer Bill Schedule

The 2019 Utility Bill Schedule is produced to inform our customers of their utility account billing date and payment due date. Customers will be issued six bi-monthly bills for 2019 service.

Failure to receive bill does not relieve you of the obligation to pay bill.

How to read this schedule:

1. **Cycle** refers to service area (cycle numbers are found at the top of the bill above meter readings).
2. **Bill date** is the date the bill is generated and mailed to the account holder.
3. **Due date** is the date payment is due in our office (20 days after the billing date).

CYCLE 1	
BILL DATE*	DUE DATE*
1/22/19	2/11/19
3/18/19	4/7/19
5/13/19	6/2/19
7/9/19	7/29/19
9/4/19	9/24/19
10/29/19	11/18/19

CYCLE 2	
BILL DATE*	DUE DATE*
1/28/19	2/17/19
3/25/19	4/14/19
5/20/19	6/9/19
7/17/19	8/6/19
9/13/19	10/3/19
11/5/19	11/25/19

CYCLE 3	
BILL DATE*	DUE DATE*
2/4/19	2/24/19
4/1/19	4/21/19
5/28/19	6/17/19
7/22/19	8/11/19
9/17/19	10/7/19
11/13/19	12/3/19

CYCLE 4	
BILL DATE*	DUE DATE*
2/12/19	3/4/19
4/8/19	4/28/19
6/3/19	6/23/19
7/30/19	8/19/19
9/24/19	10/14/19
11/20/19	12/10/19

CYCLE 5	
BILL DATE*	DUE DATE*
2/19/19	3/11/19
4/16/19	5/6/19
6/10/19	6/30/19
8/7/19	8/27/19
10/2/19	10/22/19
12/2/19	12/22/19

CYCLE 6	
BILL DATE*	DUE DATE*
2/26/19	3/18/19
4/22/19	5/12/19
6/17/19	7/7/19
8/12/19	9/1/19
10/3/19	10/23/19
12/11/19	12/31/19

CYCLE 7	
BILL DATE*	DUE DATE*
1/4/19	1/24/19
3/4/19	3/24/19
4/29/19	5/19/19
6/24/19	7/14/19
8/19/19	9/8/19
10/15/19	11/4/19

CYCLE 8	
BILL DATE*	DUE DATE*
1/14/19	2/3/19
3/11/19	3/31/19
5/6/19	5/26/19
7/1/19	7/21/19
8/26/19	9/15/19
10/22/19	11/11/19

Schedule is based on approximate dates and may vary by no more than two to five days.

For additional information or questions please contact Customer Service at (912) 651-6460.

ALL RATES EFFECTIVE AS OF JANUARY 1, 2019

----- UTILITY RATES -----

All rates listed below are based on bi-monthly billing.
Water use is measured in units or CCF (100 cubic feet)
1 Unit = approximately 748 gallons of water

READINESS TO SERVE CHARGE: (A base charge for providing service availability, regardless of volume used, based on the size of the meter.)
Bi-Monthly Billing*

METER CONNECTION SIZE (inches)	INSIDE CITY	OUTSIDE CITY	CUBIC FT ALLOWED (billed in units)
5/8”	$11.06	$16.59	NONE
1”	$63.38	$94.86	42
1 ½”	$84.35	$126.22	58
2”	$110.54	$165.42	78
3”	$157.70	$236.34	114
4”	$202.24	$302.62	148
6”	$296.56	$443.74	220
8”	$401.36	$600.54	300
10”	$506.16	$757.34	380

Meter Size
*Note: Most residential and low consumption users are on a bi-monthly meter reading and billing cycle. This consists primarily of meter sizes 2" and under and constitutes the majority of all meters in the water system.

CONSUMPTION CHARGES: (Based on volume of water used).
Water Rates

Water Rates	0-15 Units	➢ 15 Units
Inside City	$1.13 per unit	$1.31 per unit
Outside City	$1.69 per unit	$1.96 per unit

Sewer Rates – Inside City

USER CATEGORY	BASE (Availability) CHARGE	0-15 UNITS OF WATER USED	OVER 15 UNITS OF WATER USED
A. Residential (with sewer cap)	$8.80	$3.68	$4.06
B. Small industrial users	$8.80	$3.80	$4.21
C. Large industrial users	$8.80	$3.80	$4.21
E. Non-residential (no sewer cap)	$8.80	$3.68	$4.06
F. Irrigation System (with sewer cap)	$8.80	$3.68	$4.06

*Sewer cap – Sewer charges shall be limited to the base charge, plus consumption charges up to 50 units of water used through any such meter regardless of purpose of use.

Sewer Rates– Outside City

USER CATEGORY	BASE (Availability) CHARGE	0-15 UNITS OF WATER USED	OVER 15 UNITS OF WATER USED
A. Residential (with sewer cap)	$13.20	$5.52	$6.09
B. Small industrial users	$13.20	$5.70	$6.31
C. Large industrial users	$13.20	$5.70	$6.31
D. Municipal and County Governments with sewage collection	$13.20	$4.04	$4.04
E. Non-residential (no sewer cap)	$13.20	$5.52	$6.09
F. Irrigation System (with sewer cap)	$13.20	$5.52	$6.09

*Effective April 1, 2019, the Class D rate will be changed to $4.34 per 100 CCF (which is equivalent to $5.80 per 1000 gallons) with a base charge of $8.80.

MISCELLANEOUS SERVICE CHARGES:

Late Penalty	$5.00 or 10%, whichever is greater
Administrative Processing Fee	$50.00
Locking Meter	$60.00
Broken Padlock	$25.00
Broken curb-cock lock	$25.00
Broken curb-cock	$60.00
Plugging meter	$75.00
Removal of meter	$100.00
Removal of straight line	$125.00
Use of water prior to meter installation	$125.00
Removal of unauthorized relocated meter	$150.00
Cutting off water a main	$300.00
Use of fire hydrant meter without authorization	$1000.00

Residential Refuse Fees: (inside city solid waste collection and disposal fee)

Bi-monthly: $69.72 Monthly: $34.86

---- BASIC INFORMATION -----

All Utility Bills are issued and issued by and paid to the:

CITY OF SAVANNAH REVENUE DEPARTMENT – UTILITY SERVICES DIVISION

Office: 305 Fahm Street
Savannah, GA 31401
Tel: (912) 651-6460

Mail Payment to: City of Savannah Utility Services
P.O. Box 1968
Savannah, GA 31402

Customer Service Phone Numbers

Water & Sewer Billing	(912) 651-6460	Hours: 8:15 am to 5:00 pm Monday - Friday
Water Emergency/After Hours	(912) 651-6565	Hours: After normal business hours
Sanitation	(912) 651-6582	