

**----- UTILITY RATES -----**

**All rates listed below are based on bi-monthly billing.  
Water use is measured in units or CCF (100 cubic feet)  
1 Unit = approximately 748 gallons of water**

**READINESS TO SERVE CHARGE:** (A base charge for providing service availability, regardless of volume used, based on the size of the meter.)

Bi-Monthly Billing\*

METER CONNECTION SIZE (inches)	INSIDE CITY	OUTSIDE CITY	CUBIC FT ALLOWED (billed in units)
5/8"	\$11.06	\$16.59	NONE
1"	\$58.76	\$88.14	42
1 ½"	\$77.96	\$116.94	58
2"	\$101.96	\$154.92	78
3"	\$145.16	\$217.74	114
4"	\$185.96	\$278.94	148
6"	\$272.36	\$408.54	220
8"	\$368.36	\$552.52	300
10"	\$464.36	\$696.64	380

**Meter Size**

\*Note: Most residential and low consumption users are on a bi-monthly meter reading and billing cycle. This consists primarily of meter sizes 2" and under and constitutes the majority of all meters in the water system.

**CONSUMPTION CHARGES:** (Based on volume of water used).

**Water Rates**

Water Rates	0-15 Units	➤ 15 Units
Inside City	\$1.03 per unit	\$1.21 per unit
Outside City	\$1.54 per unit	\$1.81 per unit

**Sewer Rates – Inside City**

USER CATEGORY	BASE (Availability) CHARGE	0-15 UNITS OF WATER USED	OVER 15 UNITS OF WATER USED
A. Residential (with sewer cap)	\$8.80	\$3.37	\$3.75
B. Small industrial users	\$8.80	\$3.49	\$3.90
C. Large industrial users	\$8.80	\$3.49	\$3.90
E. Non-residential (no sewer cap)	\$8.80	\$3.37	\$3.75
F. Irrigation System (with sewer cap)	\$8.80	\$3.37	\$3.75

\*Sewer cap – Sewer charges shall be limited to the base charge, plus consumption charges up to 50 units of water used through any such meter regardless of purpose of use.

**Sewer Rates– Outside City**

USER CATEGORY	BASE (Availability) CHARGE	0-15 UNITS OF WATER USED	OVER 15 UNITS OF WATER USED
A. Residential (with sewer cap)	\$13.20	\$5.05	\$5.62
B. Small industrial users	\$13.20	\$5.23	\$5.84
C. Large industrial users	\$13.20	\$5.23	\$5.84
D. Municipal and County Governments with sewage collection	\$13.20	\$3.70	\$3.70
E. Non-residential (no sewer cap)	\$13.20	\$5.05	\$5.62
F. Irrigation System (with sewer cap)	\$13.20	\$5.05	\$5.62

\*Effective April 1, 2017, the Class D rate will be changed to \$3.87 per 100 CCF (which is equivalent to \$5.18 per 1000 gallons) with a base charge of \$8.80.

**MISCELLANEOUS SERVICE CHARGES:**

Late Penalty	\$5.00 or 10%, whichever is greater
Administrative Processing Fee	\$50.00
Locking Meter	\$60.00
Broken Padlock	\$25.00
Broken curb-cock lock	\$25.00
Broken curb-cock	\$60.00
Plugging meter	\$75.00
Removal of meter	\$100.00
Removal of straight line	\$125.00
Use of water prior to meter installation	\$125.00
Removal of unauthorized relocated meter	\$150.00
Cutting off water a main	\$300.00
Use of fire hydrant meter without authorization	\$1000.00

**Residential Refuse Fees:** (inside city solid waste collection and disposal fee)

Bi-monthly: \$67.00

Monthly: \$33.50

**---- BASIC INFORMATION ----**

**All Utility Bills are issued and paid to the:**

CITY OF SAVANNAH REVENUE DEPARTMENT – UTILITY SERVICES DIVISION

Office: 132 E. Broughton Street

Savannah, GA 31401

Tel: (912) 651-6460

Mail Payment to:

City of Savannah Utility Services

P.O. Box 1968

Savannah, GA 31402

**Customer Service Phone Numbers**

Water & Sewer Billing	(912) 651-6460	Hours: 8:15 am to 5:00 pm Monday - Friday
Water Emergency/After Hours	(912) 651-6565	Hours: After normal business hours
Sanitation	(912) 651-6582	